

Flood Response Efforts by Dubai Government



EARLY WARNING SYSTEM

In order to ensure the safety of the public in the UAE, the National Emergency Crisis and Disaster Management Authority (NCEMA) was established and tasked with the task of developing the necessary capabilities, policies and frameworks. As part of its continuous efforts in increasing the resilience and readiness of the UAE in facing disasters and crises, and with the innovation in the field of emergency, NCEMA has worked to develop and activate a comprehensive national early warning system, referred to as “The National Early Warning System”. With such strategy, this will enhance the UAE’s position in the region and the world in terms of readiness and emergency management.

Public Safety Alert

now

تتعرض مدينة دبي لتقلبات في الحالة الجوية، يرجى الابتعاد عن الشواطئ وتجنب مناطق الأودية وجريان السيول والأماكن المنخفضة وأخذ الحيطة والحذر أثناء قيادة المركبات، والتزام تعليمات الجهات المختصة. (شرطة دبي)



Dubai city is experiencing adverse weather conditions. Stay clear of beaches and areas prone to flash floods. Drive with care and heed the advice of the authorities. Stay safe (Dubai Police)

Emergency response coordination and communication

Emergency Hotlines: Dubai Police operates emergency hotlines that citizens can call in case of emergencies. These hotlines are manned 24/7 by trained operators who can provide assistance and dispatch resources as needed.

SMS Alerts: Dubai Police may send out mass SMS alerts to citizens to provide important information during a crisis, such as safety instructions, evacuation notices, or updates on the situation.

Social Media: Dubai Police actively uses social media platforms like Twitter, Facebook, and Instagram to disseminate information during crises. They may post updates, safety tips, and instructions for citizens to follow.



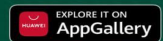
If your vehicle broke down due to adverse weather conditions (Rain), you can now apply for a **"To Whom It May Concern"** certificate

through the Dubai Police website. Simply head to

www.dubai.police.gov.ae

Select 'Certificate Services' - To Whom It May Concern - Natural Disasters' service, and obtain your certificate electronically

For more information, don't hesitate to contact the call centre at **901**



RESCUE AND EVACUATION OPERATION

During the Dubai flood, emergency services such as the Dubai Police, Civil Defense, and paramedics were on the front lines, conducting swift water rescues, evacuating stranded individuals, and providing medical aid to those in need. Meanwhile, volunteers from various organizations and community groups worked alongside them, offering assistance in shelters, distributing supplies, and aiding with transportation. Their collaborative efforts exemplified the resilience and solidarity of the community in the face of adversity.



Infrastructure maintenance, repair and restoration

The UAE experienced its heaviest rains in 75 years last Tuesday. The downpour turned main roads, particularly in Dubai, into waterways, leaving motorists stranded and causing widespread damage to commercial and residential properties. Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, who is also chairman of Dubai Executive Council, called on the Dubai Land Department and the Real Estate Regulatory Agency to coordinate recovery efforts.

All residential management companies and real estate developers has offered alternative housing for affected residents. They have also looked out for any necessary food distribution, pest control services and enhanced security. This is all at no additional charge.

Once residents are able to return to their homes the companies must help them with interior cleaning services, with documenting the damage caused during the insurance coverage period and with assessing potential risks to properties – again, at no extra cost.



Relief and support services

Dubai experienced floods, prompting the mobilization of relief and support services. Emergency supplies like food, water, blankets, and hygiene kits were distributed through designated centers, providing essential services like medical assistance and counseling. Government agencies, NGOs, and community organizations collaborated to ensure efficient distribution of relief resources. Temporary shelters were established in safe locations for displaced individuals and families, offering basic amenities, medical assistance, and support services. Community outreach programs were implemented to identify and assist vulnerable populations, such as the elderly, disabled, and those with limited access to resources. These comprehensive relief efforts aimed to address the immediate needs of affected communities and support their recovery process.



Post-flood recovery and reconstruction

Three days after unprecedented rains battered parts of the UAE and caused flash floods, the ultra-modern city of Dubai is slowly limping back to normalcy though thousands of travellers continued to suffer as flight schedules were still disrupted on Friday. Shahid Ahmad, an Indian engineer living here for over two decades, was preparing to drive to the Dubai International Airport to receive his wife coming from India on Wednesday.



Let's wrap up by emphasizing safety above all. Stay informed, stay prepared, and stay safe. Together, we'll weather this storm and emerge stronger.

Thank you<3

Credits: Khadijah(Leader); Khadeejath, Andrea, Faiza, Fadia